

## SUSTAINABILITY REPORT 2018



In the 15 years since the listing of NWS Holdings in Hong Kong, a focus on sustainability has strengthened our ability to excel in the market and deliver long-term value reaching far beyond financial returns. The progress we have made not only relies on this steadfast effort to enhance sustainability in policies, strategies, practices and staff capacity, but also on our engagement and collaboration with stakeholders and communities to address worldwide trends and issues of concern.

**Tsang Yam Pui** Chief Executive Officer and Chairman of Sustainability Committee























The Sustainability Report 2018 covers businesses over which NWS Holdings has major financial and operational control, and those of environmental, social and governance significance to the Group and its stakeholders, including the Corporate Office of NWS Holdings and seven reporting entities. For full details of the report, please scan the QR code or refer to our website **sr.nws.com.hk**.

## PERFORMANCE HIGHLIGHTS (FY2018\*)



## HUMAN CAPITAL<sup>1</sup>



training hours per employee on average

## **VALUE CHAIN**

Nearly of procurement



expenditure of reporting entities was spent on local suppliers<sup>2</sup> .....

+ million visitors attended events at the Hong Kong Convention and Exhibition Centre



Around jobs<sup>3</sup> provided monthly by our construction businesses in Hong Kong

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million passengers carried by our bus and ferry fleets every day

million downloads since the launch of NWFB & Citybus mobile app

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- EY2018 is the financial year between 1 July 2017 and 30 June 2018.
- Total number of employees from the reporting entities, namely the Corporate Office of NWS Holdings, Hong Kong Convention and Exhibition Centre (Management) Limited, Free Duty, Hip Hing Construction Group, New World Construction Company Limited, New World First Bus Services Limited and Citybus Limited ("NWFB" and "Citybus"), New World First Ferry Services Limited ("NWFF") and Hangzhou Guoyi Expressway and Bridge Management Co., Ltd.
- A local supplier is defined as an organization or a person that provides a product or service to the reporting entity and that is based in the same geographical market as the reporting entity, according to the GBI Standards.
- These include employees of our construction companies and construction workers hired by these companies' subcontractors