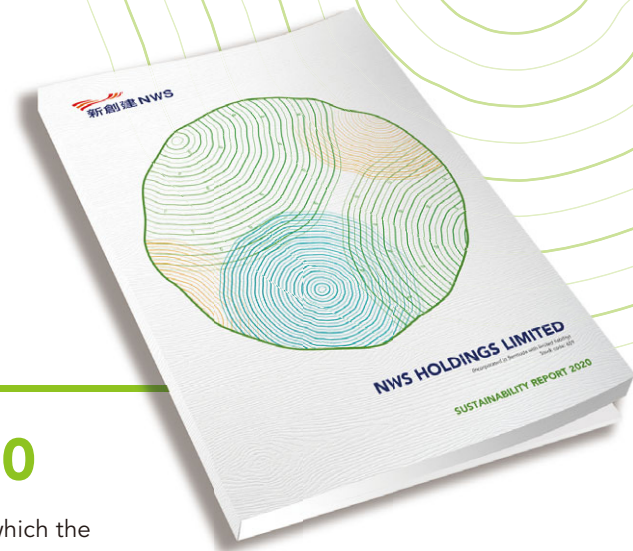




新創建 NWS

NWS HOLDINGS LIMITED

(Incorporated in Bermuda with limited liability)
Stock code: 659



NWS Sustainability Report 2020

It features the sustainability performance of entities and business units in which the Group holds a controlling interest. The scope of report covers performance information of corporate office of NWS Holdings and principal subsidiaries in five business segments: Roads, Construction, Insurance, Facilities Management and Transport.



About the Company

NWS Holdings Limited ("NWS Holdings"), headquartered and listed in Hong Kong, invests and operates a wide range of businesses predominantly in Hong Kong and across Greater China. Our core businesses include toll roads, commercial aircraft leasing, construction and insurance, while it also manages a strategic portfolio spanning sectors from environment, logistics, facilities management to transport.

Message from the Chairman of the Sustainability Committee

Year 2020 is proving to be a year of change. A corporation's fundamental strengths and adaptability are being put to the test, from severe flooding in southern China - just one of the increasingly noticeable impacts of climate change - to social movements in Hong Kong and global geopolitical tensions, to the COVID-19 pandemic. In recent years, the Group has been driving the adoption of advanced technology in our operations, through employing smart road monitoring systems, applying innovative methodologies such as modular integrated construction, and digitalizing human resources and financial management. All these efforts not only enhance operational efficiency, but also strengthen our resilience to tough market conditions, bolstering our ability to maintain a stable and sustainable growth.

MA Siu Cheung

Chairman of Sustainability Committee and Chief Executive Officer

Our Achievements in FY2020



Hang Seng Corporate Sustainability Index Series Member 2020-2021

Hang Seng ESG Index

Became constituent of Hang Seng Corporate Sustainability and Hang Seng ESG 50 Indexes



NWS First Sustainability-linked Loan

Announced the first sustainability-linked loan of HK\$1 billion

Outstanding Partnership Award 2019/20



Best Corporate Governance Award 2019



Sustainable Business Award 2019



HR Distinction Award 2019



Progress of SV2030 Targets

(Baseline: FY2013)



Energy Intensity
FY2020: reduced 40%
On Track



Carbon Intensity
FY2020: reduced 38%
On Track



Water Intensity
FY2020: increased 7%
Behind Plan



>90% reuse of Construction and Demolition Material (annual)
FY2020: >94%
Target Met

(Since FY2015)



Lost-time injury rate <3.0 per 100 employees
FY2020: 1.7 per 100 employee
Target Met



Improve well-being of >4 mil beneficiaries
FY2020: Reached 1.4 million beneficiaries
On Track



Enhance quality of life of >17 mil beneficiaries
FY2020: Reached 7.4 million beneficiaries
On Track



Accumulate 175,000 volunteer hours
FY2020: Accumulated >90,000 volunteering hours since 2015
On Track

Savings



Electricity Use Reduction
Year-on-year reduction on electricity expenses **HK\$10 million** excluding HML (assumed unit cost of HK\$0.987/kWh)



Waste to Landfill Reduction
Year-on-year reduction on landfill disposal expenses **HK\$1.28 million** (at unit cost of HK\$200/tonne)

Leading Through COVID-19

The COVID-19 pandemic has brought profound impacts for the economy, the market environment and business operations. Every company is being put to the test, exposing the robustness of their business, their capacity for crisis management, and their adaptability to a "new normal". The nature of our businesses is closely linked to the everyday life of the communities in which we operate. We see it as our responsibility to ensure that the business services we manage are not affected and continue to operate smoothly, providing opportunities for people to connect with each other while respecting the need of social distancing. Despite the challenging circumstances, we are committed to fostering a sustainable future for all.



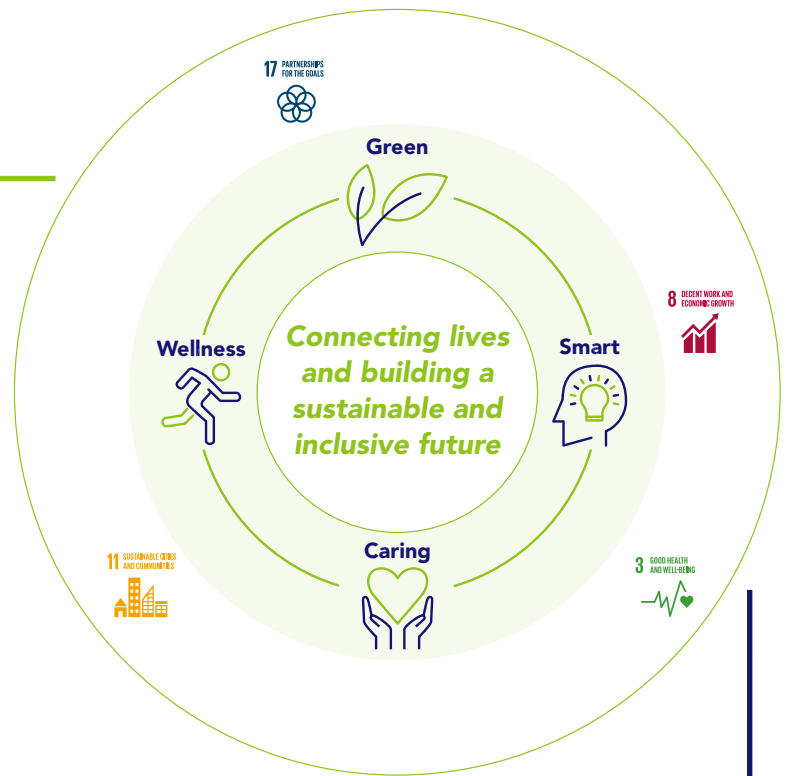
Our Approach



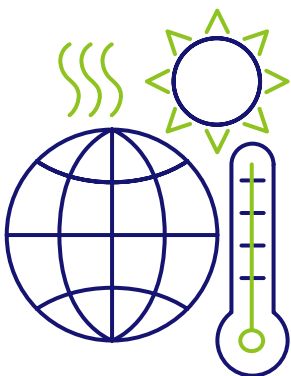
**NEW WORLD
SUSTAINABILITY
VISION 2030**

We subscribe the New World Sustainability Vision 2030 (“SV2030”) that references the United Nations Sustainable Development Goals (“SDGs”) and established a focus on 4 pillars: Green, Wellness, Caring and Smart.

Each of these SV2030 pillars is intricately linked with each of the four SDGs, that are most relevant to the Group and that enable us to have greater impact.



Tackling Climate Change



- Established a Climate Change Policy (along with Sustainability Policy)
- Set climate related targets: carbon and energy intensity reduction of 50% by 2030
- Piloted a climate scenario planning study to assess physical risks for HKCEC
- Signatory of Business Environment Council (BEC) Low Carbon Charter
- BEC Climate Change Business Forum Advisory Group – Steering Committee member
- Issued first sustainability-linked loan amounting to HK\$1 billion

As an investor, we are committed to:

- Progressively phasing out investments relating to coal fired power
- Adopting ESG considerations for future investments
- Investing in infrastructure and service businesses that enhance lives

Highlights in FY2020

ROADS

- Use of technology to upgrade **real-time surveillance** on road performance, minimizing idling time and traffic congestion, reducing greenhouse gas emissions
- constructed infrastructure with 12 electric charging points, providing **over 6,000 recharges** to toll road users



CONSTRUCTION

- **Piloted embedded carbon monitoring** of 7 construction projects
- Greener onsite plant and equipment use in construction
- Adopted **Modular Integrated Construction approach** to avoid and reduce construction waste
- Trialled the **"Enerainer"** on construction site to avoid direct air emissions and improve energy efficiency



INSURANCE

- Extended additional **COVID-19 protection** to **275,000** insurance customers
- Launched **"Cancer Patient Support Programme"** by partnering with St. James' Settlement to provide eligible colon and gastrointestinal cancer patients with cash assistance and nutrition packs



FACILITY MANAGEMENT

- Certified with **ISO 20121 Event Sustainability Management System**, served **428 events** and over **4.6 million attendance**
- Piloted a **climate scenario planning study** to assess the physical climate risks faced by Hong Kong Conventional Exhibition Centre
- Adopted energy management with **data analytics** to enhance energy efficiency
- Installed **over 350 digital power meters** to enable real-time monitoring of electricity consumption



Contact Us

We welcome feedbacks on our sustainability report. Please share your comments with us at sustainability@nws.com.hk