

NWS HOLDINGS LIMITED

(Incorporated in Bermuda with limited liability)
Stock code: 659

Message from the Chairman of the Sustainability Committee

Sustainability means adapting not to survive but to thrive for generations to come. We are continually searching for ways to adapt to the "new normal" under the pandemic, preparing ourselves to meet shifting customer needs and thrive in a changing climate and business environment. We continually innovate our offers as a premium service provider, integrating sustainability into the wider agenda to drive lasting business growth and raise our service standards, working closely with our stakeholders.

MA Siu Cheung

Chairman of Sustainability Committee and Chief Executive Officer

About the Company

NWS Holdings Limited (Hong Kong Stock Code: 659), as the diversified industries flagship of New World Development Company Limited (Hong Kong Stock Code: 17), invests and operates a wide range of businesses predominantly in Hong Kong and the Mainland. Our core business includes toll roads, commercial aircraft leasing, construction and insurance, while we also manage a strategic portfolio spanning sectors from environment, logistics to facilities management.

Sustainability Report 2021

NWS Sustainability Report 2021

The report provides an overview of the NWS Group's sustainability performance during the reporting period of 1 July 2020 to 30 June 2021.

ESG Rating Performance

Hang Seng Corporate Sustainability Index Series Member 2020-2021

Hang Seng ESG Rating

"AA+" overall rating over "AAA"

Top 10% among industry peers

Top 10% among universe

MSCI

Ranked "BBB" over "AAA" in 2021 (raised from "BB" in 2020)

Sustainalytics

Ranked 29 out of 267 in sector ranking in 2021

Vigio Eiris

Ranked 3 out of 25 in sector ranking in 2021

FTSE

3.1 out of 5 in 2021 (raised from 2.8 in 2020)

Award and Recognition



Best Corporate Governance Award 2020 - Gold

Non Hang Seng Index (Medium Capitalization) Category



"Equal Opportunity Employer – Family Status Equality" Award, and First 100 Plus Signatories



HR Asia

Best Companies to Work for

in Asia 2021

Our Sustainability Approach

Our Approach

Focused SDGs

NWS's Sustainability Targets 2030



NEW WORLD SUSTAINABILITY VISION 2030



Green

Moving toward a greener future



Caring

Nurturing our communities and culture



Wellness

Promoting health in body and mind



Smart

Using innovation to unlock potential



SDG₃

Good Health and Well Being



SDG 8

Decent Work and Economic Growth



SDG 11

Sustainable Cities and Communities



SDG 17

Partnerships for the Goals



Environmental Targets¹

(Baseline: FY2013)

FY2021 Progress

Carbon emission intensity

(tCO2e/million HK\$ revenue) (FY2030 target: **↓** 50%)



Energy intensity

(GJ/million HK\$ revenue) (FY2030 target: **↓** 50%)



Water intensity (m³/million HK\$ revenue) (FY2030 target: ↓ 30%)



Construction and Demolition (C&D) Material (annual)

(FY2030 target: > 90%)

Social Targets

(Baseline: FY2015)

FY2021 Progress

Lost-time injury rate (LTIR)

(FY2030 target: <3.0 per 100 employees)





Improve well-being of beneficiaries

(FY2030 target: >4 million)



Enhance quality of life of beneficiaries

(FY2030 target: >17 million)

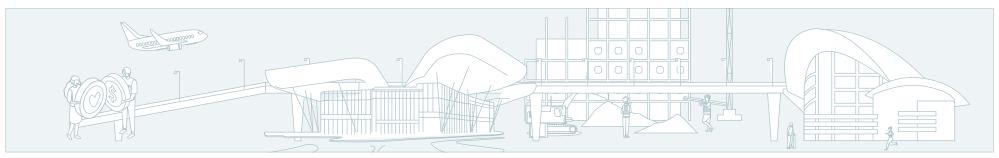




Accumulate volunteer hours

(FY2030 target: 175,000)





Besides the Group's continuous effort on energy saving, the reduction in GHG emission was also due to the cleaner purchased electricity from the power companies. However, energy use was also highly impacted by COVID-19 since FY2020. We are thus taking a longer-term perspective in monitoring the target performances as we anticipate sequential business rebound from the pandemic.

Building Climate Resilience¹



Governance: Policy and Target

- Established Climate
 Change Policy (along with Sustainability Policy)
- Climate-related targets set
- Board of Directors oversees all matters relating to ESG
- Diversified funding sources such as green financing, with sustainability-linked loans of HK\$3.8 billion to date
- Phase out investments relating to coal fired power and adopt ESG considerations for future investments



Understanding our Risks: Self-Assessment

Referenced TCFD² and launched the following:

- First climate-related transition risks assessment for key businesses
- Piloted a climate scenario planning study to assess the **physical climate risks** at the HKCEC



Performance Monitoring and Disclosure

- Regularly report progress of NWS Sustainability Targets 2030
- Disclosed
 Decarbonization
 Roadmap and highlighted respective initiatives conducted
- On-going assessment on climate-related risks and disclose assessment results and respective mitigation measures



Collaboration

- Collaborating with the supplier in optimizing onsite applications of mass battery energy storage system (totaling 12 units) to support electrification in construction sites
- Supported start-ups in pilot trials to upcycle waste wood pallets into components of building materials to enhance waste circularity
- Signatory of BEC³ Low
 Carbon Charter and Power
 Up Coalition



Awareness Training

- Hosted sustainability forum on "Building our Resilience against Climate Change"
- Oyster reef restoration engaged staff and volunteers to enhance awareness to local biodiversity
- Sustainability webinars

 on different environmental
 related themes to build
 internal capacity

- 1 Refer to the Sustainability Report 2021 for relevant detail disclosure
- TCFD: Task Force on Climate-related Financial Disclosure
- 3 BEC: Business Environment Council

Performance Highlights in FY2021

Sustainability Governance

- Best Corporate
 Governance
 Award Gold¹
- Committed to
 phasing out
 investments relating to coal-fired
 power plants
- Performed climaterelated transition risk assessment on key businesses
- Green financing including
 Sustainability-linked loan totaled
 HK\$3.8 billion



Fostering an Inclusive Community



 Launched NWS EXP Journey to >200 secondary schools students for a variety of career experience through the New World ecosystem



 Supported SEN children to learn during the pandemic through games and interactive solutions

Thriving People

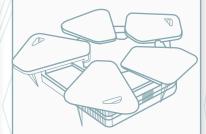
- Recognized with the "Equal Opportunity Employer – Family Status Equality" Award
- "COVID-19 Vaccination Leave" scheme, to employees post vaccination



- Engaged nearly 350
 stakeholders through quantitative
 surveys and interviews to
 understand their expectations on
 sustainability leadership for NWS
- Enhanced on-site safety by the adoption of sensors and Artificial Intelligence to alert workers from danger in construction
- Joined hands with our parent company, NWD, to make
 200 training courses available online to employees

Innovation for Quality Customer Service

 Award-winning design concept at Hangzhou West Lake Service Area with sustainability features



- Adopted new technology in construction, from BIM and MiC to the latest Digital Works Supervision System, to reduce carbon and waste in construction
- "Most Innovative Product Award" in the Greater Bay Area for the new insurance plan that enables policyholders to withdraw death benefits as an annuity to support retirement.
- A state-of-the-art
 solution Harbour Studio at
 HKCEC to support customers
 hosting online and virtual events
 during pandemic

Greener Future

- Procured 12 numbers of "BESS"² to support electrification in construction sites
- Adopted robots to reduce 80% cleaning water use at HKCEC
- Engaged over 60 participants in Oyster Reef Restoration Events to restore local oyster habitats
- Test-trialed new construction product from upcycled wood pallets with a start-up company
- Engaged 180 participants to waste material upcycling workshops



- Non-Hang Seng Index-Medium Market Capitalization Category by Hong Kong Institute of Certified Public Accountants (HKICPA)
- 2 BESS: Battery Energy Storage System